



Terms and Conditions for Dyslexia Diagnostic Assessment

Booking and Payment

- Payment by Bank transfer/ cash must be made prior to or on the day of the assessment. The report will not be released until payment is made.

Assessment Process

- A full diagnostic assessment typically lasts around three hours.
- The assessment is designed to determine whether an individual has dyslexia. It does not specifically assess for dyscalculia, dyspraxia, ADHD, or ASD. If co-occurring difficulties arise during the assessment, a referral to an appropriate specialist or a GP may be recommended.
- Prior to the assessment, a valid eye test (conducted within the past 12 months) is required. If there have been concerns about hearing, a hearing test may also be recommended.
- To ensure a comprehensive assessment, background information from parents and teachers is required through the completion of questionnaires. These must be submitted prior to the scheduled appointment.

Report and Results

- Following the assessment, a detailed report will be provided within 15 working days.
- The report will not be released until full payment has been received.
- Reports will be processed in accordance with the Data Protection Act and General Data Protection Regulation (2018). Information will only be shared with third parties with your consent unless legally required.

Cancellation and Rescheduling Policy

- If you need to cancel your assessment, notification must be given via email.
- If you need to reschedule, we will accommodate a new date where possible, but availability may be limited.

Rights of the Assessor

- The assessor may terminate an assessment if the client fails to cooperate, compromising the validity of the results.

Data Protection and Confidentiality

- All personal data will be handled in compliance with the Data Protection Act and GDPR (2018).
- Assessment reports will be securely stored for seven years or, in the case of minors, until they reach the age of 25, after which they will be securely destroyed.
- Following the assessment and the compilation of the final assessment report all client questionnaires, all raw data test sheets and all other personal data will be permanently deleted/destroyed.

By booking an assessment, you acknowledge and agree to these terms and conditions.